

Resolved Issues

EXO Business Core & Configuration

Exotrack ID	Partner ID	Description
24742, 26267 27760, 29225 30946, 31343 31884, 31885 31886, 32622 33201, 34500	2189, 1028 1488, 5118 2307, 5732 5481, 5479 5267	<p>A new profile setting has been added to disable the ability to purge records in the Quick Data Utility in the EXO Business Configurator. The new setting, Quick Insert – Disable Purge, is a User-level profile setting that disables the Purge button on the Quick Insert Utility toolbar and the Purge records first option on the templates Options window.</p> <p>Note: This setting is on by default, meaning that the purge function will not be available until the setting is disabled.</p> <p>The notes on the existing Quick Insert purge table before inserting data profile setting have been expanded to make it clearer what this setting does.</p> <p>The warning message when purging Quick Insert records has been updated to make it clearer what will happen when records are purged.</p>
31280, 34686 36382, 36407	5355, 2050 2302	Setting the View invoice in custom format Computer-level profile setting prevented the viewing of invoices in Job Costing. This has been resolved.
38896	5267	<p>Entering "P" for the Purchase order hide controls User-level profile setting disables the Receipt and Process buttons on the Purchase Orders window; however, with this option set, the Receipt All button was still available when processing Inwards Goods.</p> <p>A new Hide Inwards Goods Receipt controls Company-level profile setting has been created. Entering "E" for this setting disables the Receipt All button.</p>
31221	2307	After creating a Quick Insert template for stock colours or sizes, the Quick Insert toolbar would not be available when setting up colours/sizes. This has been resolved.
34223	1656	The notes to the POS lock date/ branch/ loc User-level profile setting have been expanded to indicate that the setting also applies to the Debtor Invoices window.
37749	2050	After disabling the Allow entry of debtor payments profile setting, it was still possible to enter Debtor payments using toolbar buttons on the Debtor Account window. This has been resolved.
33723	2263	The New Order button on the Order tab of the Debtor Account Details window can now be hidden by enabling the Disable sales order drill-down profile setting and setting the Debtors account access level profile setting to "Read Only" or "Read Only with Invoice Editing".
23677, 23903 27360, 28466 29678, 32985 34402, 34633 35124, 35190	1944, 1028 1412, 5596 1488	A utility to recalculate prior aged balances has been added to EXO Business Config. The new Calculate Prior Aged Balances utility is available at Utilities > Aging . It functions in the same way as the existing Calculate Aged Balances utility.
33097, 33477 34597, 36649	5118, 5481 1656, 5355	<p>The Branch no. for balance sheet field has been restored to the Business Essentials > General Ledger section of EXO Business Config and the EXO Business Configuration Assistant.</p> <p>Note: This field should only be set when first setting up a site. Any attempt to change its value once transactions have been entered will have unknown consequences, and may potentially corrupt the Balance Sheet branch reporting and/or data.</p>
35985, 35763 36223, 36489 36585, 36917	1488, 5560 1656, 5118 5481	In some cases, the maximise button on the EXO Business Config window was not available. This has been resolved; the maximise button is now always available.

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34441, 36249 36521, 36522 36634, 37489 37850, 38667 39081, 39247	1028, 5481 2203, 1436 1488, 1944 5192	Running the EXO Config Verification utility incorrectly updated the quantities on Lookup stock items. This has been resolved.
28499, 28767 31730, 32168 32378, 32778 33352, 33709 34696, 35437 35941, 37890 38293, 39664 39849, 39999	2307, 5651 5626, 1488 5501, 4927 5560, 1656 5595, 5596 5616, 5936 2307, 5747 5832	The Invoice Search window did not work properly for Creditor and Debtor invoice searches when using SQL 2005. This has been resolved.
32817, 35037 35992, 36275 37796	5267, 2263 2220, 1944	If any GL account groups did not have names, attempting to open the General Ledger section of EXO Business Config caused an error message to appear. This has been resolved.
35725, 36417 39422, 40797	2307, 2263 2302, 2203	The error message "The multi-part identifier 'S.ACCNO' could not be found" appeared when assigning GL Control Codes. This has been resolved.
36901, 38588	2263, 5501	Editing the Essential Settings in EXO Business Config would override changes made to profile settings in the same session. This has been resolved.
40295, 37299	5479, 5355	"Out of memory" errors could occur when Analysis Codes were in use. These errors became more frequent over time. This has been resolved.
39254	5267	When trying to create a new Drop Down Menu in EXO Business Config, the following error message would appear: "You cannot edit the EXO Business Master or EXO Business default Drop Down Menus. Instead, make a copy of the Drop Down Menu and edit that." This error no longer occurs.
32860	5267	The Banks > Creditors section of the Business Admin Settings configuration window was missing its toolbar when the window was accessed via the Setup > Business Admin Settings menu option in the core EXO Business application. The toolbar is now available.
35105	-	The Distribution Advantage module had no menu structure set up by default. In a new install of EXO Business, this module now has a default menu structure. Note: This only applies to fresh installs—when upgrading an existing EXO Business installation to 7.4.0.0, the menu structure is not changed, and must be set up manually.
33939	1488	Clicking Delete on the General Ledger Movements utility in EXO Business Config could result in some records not being deleted, even though no records appeared after the delete operation. This has been resolved.
33280	1208	The Best Guess function on the Set Transaction Ages utility in EXO Business Config did not set the period date ranges correctly. This has been resolved.
33644	5267	When converting a Non Account to a Debtor or Creditor, the web address for the company would be lost. This has been resolved.
33480	2302	An incorrect tooltip appeared when hovering the mouse pointer over the fields in the Price Update Utility. This has been resolved.

Resolved Issues

Job Costing

Exotrack ID	Partner ID	Description
33768, 33928 34283, 35364 36471	1028, 2302 5616, 1488	After right-clicking on a column heading, some of the options that would normally appear when right-clicking on a line disappeared. This has been resolved.
23651, 36855 28409, 36291 37657	5501, 5484 5480, 5678	If the Default the Job Manager as Sales person on invoices from Job Costing profile setting was enabled, the job manager would be correctly assigned to a job as the sales person, but when a Debtor invoice was generated, the sales person was overwritten with an incorrect value. This has been resolved.
23652, 30006 33388, 35269 35874	5501, 1488 5595	When creating a Purchase Order from the Purchases tab, the default branch was used instead of the branch associated with the job. This has been resolved.
35995, 37326 37514, 38607	5479, 2050 1488, 2302	After changing the Branch field on the Details 1 screen of an existing job, clicking Save and Exit caused the Branch to revert to its original value. This has been resolved.
33270, 33852	5118, 5501	Selecting the Direct New Job Entry menu option resulted in the error message "Cannot focus on invisible or disabled window". The Direct New Job Entry window is now accessible. Information on this window has been added to the Job Costing Help.
38529, 38843	2302, 1028	On the Costs tab, if a line or kit was entered and then cancelled before the job was saved, a stock transaction for the cancellation was created, even though the original transaction was not created. This resulted in incorrect stock movements. This has been resolved.
38714, 39315	5501, 5481	Converting a quote to an invoice caused Job Costing to freeze for all other users until the Invoice Preview screen was closed. This has been resolved.
34264, 35805	2307, 2302	The Invoice tab did not have a tick box to select all lines. A new tick box has been added.
33221, 34604	2263, 2302	In some circumstances, job lines with discounts were brought through to invoice without the discounts, but the invoice total was still discounted. This has been resolved.
32071	5267	It was possible for two people on different computers to edit the same job at the same time. This has been resolved.
34394	1488	After changing the Job Code on a Purchase Order, the Job Code was set to 0, and the Purchase Order no longer appeared on the Purchases tab of any job. This has been resolved.
33937	5669	Copying a job did not copy the JOBCOST_HDR.CONTACTNO value, which affected reporting. This has been resolved.
32619	2307	Changes made to the dates on the header of a kit did not flow through to the kit components. This has been resolved.
38012	5481	When generating Purchase Orders for a job quote that contained a kit, the system would create a blank Purchase Order to purchase the kit header from "MISC PURCHASES". This has been resolved.
39371	5481	Job Costing parsed fields for certain strings to be reformatted as proper names. This could produce strange results, e.g. "Machine" would be reformatted as "MacHine". This has been resolved: only fields that are expected to contain a person's name (e.g. Job Manager, Entered By) are parsed and reformatted.

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Exotrack ID	Partner ID	Description
39409	5479	If a user chose to save the column settings on the Job Management Screen, the saved column settings do not appear after logging out of Job Costing and logging back in again. The saved column settings did not appear until a search was performed on the Job Management Screen. This has been resolved.
34771	5832	When using Direct Material Entry, it was not possible to set a default markup. The Direct Material Entry screen now behaves like Cost tab: specifying a Cost Type sets the markup to the default markup for the Cost Type and recalculates all related fields (Unit Price, Total Cost etc.)
36794	5481	After creating and receipting a line for a Purchase Order with shipments, an error occurred when saving the receipt. This has been resolved.
36845	5481	When receipting a line with shipments, the supplier's name was not brought through to the Receipt window. This has been resolved.
37446	5501	Jobs with Analysis Codes opened very slowly. This has been resolved.
32655	5481	When a line was written off from a Job, the Stock Adjustment journal used the default branch instead of the branch associated with the job. This has been resolved.
35647	5832	When a job used a WIP location that was not the default location, adding Purchase order transactions to the job caused the default WIP location to be used instead of the one specified in the job header. This has been resolved.
32992	2302	The field JOB_TRANSACTIONS.JOBLINEID was not copied to DR_INVLINES.LINE_SOURCE when a progress bill was invoiced, while it was copied for a normal invoice. This has been resolved.
34060	5481	When the Debtor on an Invoice raised from a job was changed, the system did not apply the correct sell prices for the new Debtor. This has been resolved.
38267	5481	It was not possible to add a kit with a negative quantity to a job, although this was possible on Debtor Invoices. Negative kit quantities are now allowed in Job Costing, and stock levels are affected accordingly.

Clarity Reports

Exotrack ID	Partner ID	Description
35745, 36545 36599	4927, 5267	Multiple issues with the Audit Report (ReasonReportbyClass.clr) have been resolved: The report no longer repeats transactions from the first Debtor; all classes are shown on the report; fields have been re-arranged to avoid overlap and improve the appearance of the report.
35660, 37031 37212	5355, 1656	All Sell Price names appeared blank on the Stock Item Details report (StockItem.clf). This has been resolved.
39024, 35042	5501	The Weekly sales by Branch/Terminal report (DRTSalesByBranchTerm.clr) was not filtering by branch correctly. This has been resolved.
38844, 39730	5481, 5616	Opening and closing balances on the GL Summary report (GLSummary.clr) were not correct. This has been resolved.

Resolved Issues

Exotrack ID	Partner ID	Description
32838, 34744	5669, 5616	<p>The selection parameters for the GST Report Grouped by Rate Type (Invoice Basis) report (TAXByRateType.clr) were defaulting to period ranges rather than date ranges, when date ranges are more appropriate for GST calculations. The parameters have been updated so that date ranges are now the default.</p> <p>Default date ranges are now from the first day of the second-to-previous month to the last day of the previous month, i.e. for bi-monthly GST reporting. To default to a different basis, e.g. monthly or six-monthly, use the Parameters Editor window to edit the select statements for the Fromdate and CrFromDate parameters.</p>
36160, 34751	1488, 5355	The Debtors Transaction Listing report (DRTTransList.clr) showed no data for a period range, while it worked for a date range and for all periods. This has been resolved.
35579	5481	The Bank Reconciliation Report (GLTBankReconciliation.clr) did not calculate the Unreconciled GL Transactions correctly. This has been resolved.
34575	1656	The Creditors and Debtors Aged Balances Detail (Retrospective) reports (CRTAgedBalsRetro_Detail.clr and DRTAgedBalsRetro_Detail.clr) showed accounts with zero balances when they should not have. This has been resolved.
37073	5481	The GST Report Grouped by Rate Type (Invoice Basis) report (TAXByRateType.clr) displayed the wrong name in the detail section for Debtors. This has been resolved.
38260	5732	The Inventory Value Reconciliations Exceptions report (GLInvReconciliationException.clr) showed out of balance figures, due to posted lookup items being listed as unposted. This has been resolved.
32699	2302	The Goods Receipt report (IGReceipt.clf) did not work correctly with edited Purchase Orders. This has been resolved.
38266	5118	The Packing Slip form (Packslip.clf) showed serial numbers from all deliveries of the Sales Order, not just the current delivery. This has been resolved.
40126	1028	The Bottom 5 Stock Turn Performances by Value report (STBottomStockTurnByValue.clr) displayed divide by zero errors when one or more stock items in the report had an average cost of zero. This has been resolved.
31639	5355	The Stock Item Transaction Report (StockItemTrans.clf) contained an unnecessary query that slowed down the report on sites where the STOCK_LOC_INFO table was very large. This has been resolved.
37653	2302	The Purchase Order History report (POLineHist.clf) displayed the errors "Invalid column HSTATUS" and "Invalid column LSTATUS". This has been resolved.
39753	2220	The GL Account Transaction Listing report (GLTListing.clf) used the wrong date range in some situations. This has been resolved.
33861	2220	The Sales by Staff report (DRLSalesByStaff.clr) did not show subtotals for each staff member. This has been resolved.
36004	5560	The Net Working Capital Ratio and Return On Assets values in the Financial Ratios report (GLFinRatio.clr) were incorrect. This has been resolved.
36096	5550	The Inventory Value Reconciliations Exceptions report (GLInvReconciliationException.clr) used the unit price to calculate amounts, instead of the unit cost. This has been resolved.
35803	2302	The aging calculations on the Debtor Statement report (DRLStatement.clr) were based on the wrong dates. This has been resolved.

Resolved Issues

Documentation

Exotrack ID	Partner ID	Description
35851, 33648	1028	Added information on the Accounting Systems Export function to the EXO Business Help.
34150, 39133	1028	Added information to the EXO Business Help on how to make the SQL Filter in GL Report Writer apply to budgets as well as actual values.
36953	5616	Added information on the Average Debtor Days field on the Analysis tab of the Debtors window to the EXO Business Help.
36422	5501	Added information on the Sales Value field (Stock Item Details window > Transactions tab) to the EXO Business Help.
36697	2050	Added information on setting up M-Powered Services to the EXO Business Help.
35889	-	Added information on enabling the History Note spellcheck function to the EXO Business Help.
35869	-	Added information on the AutoBuild option for Bills of Materials to the EXO Business Help.
37300	5879	Added information on dynamically mapping printers based on field values to the Clarity Help.
29682	5596	Updated information on WIP location settings in the Job Costing Help.
31769	1028	Added information on the colour coding on the Job Management window to the Job Costing Help.
35531	5479	Added information on the View Sales Order function to the Job Costing Help.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation and Setup Issues

- If you are using the MYOB EXO Business Installation Wizard to install an instance of SQL Express, Windows Installer 3.1 must be present on the PC.
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the EXO Business Help files if they have been installed on the local PC. See [Microsoft Knowledge Base article 892675](#) for more information on this issue and suggested workarounds.
- EXO Business currently supports a maximum of 80 Sell Prices.

Issues with ClientConnect Integration

- If a record is deleted from ClientConnect, it will **not** be deleted from EXO Business; however it will be flagged in EXO Business to stop it from reappearing in ClientConnect the next time data is synchronised. This also means that it will not be possible to add the record back into ClientConnect later. Records should not be deleted from ClientConnect; always delete them from EXO Business. This will ensure that the record is deleted from both systems once data is synchronised (provided both systems are online).
- Address fields in EXO Business are limited to 30 characters, while fields in ClientConnect can be longer than this. Any data longer than 30 characters that is entered in ClientConnect will be truncated when the data is synchronized with EXO Business. This may not be immediately obvious—the data is truncated as soon as it is saved in EXO Business, but the data will not appear truncated in ClientConnect until the data is synchronized back from EXO Business.

Note: A SQL script is available in the **ClientConnect Tools** directory of the EXO Business CD, which will check the ClientConnect database and report on any Contact address data that is longer than the fields it will be mapped to. Directions for using this script are included in the header of the script itself.

- EXO Business allows one more address line than ClientConnect for both Postal Address and Delivery/Shipping Address. In the case of the Postal Address, the last two lines in EXO Business are concatenated into one in ClientConnect. In the case of the Delivery/Shipping Address, the last address line in EXO Business is not synchronised with ClientConnect.
- Compatibility issues when integrating EXO Business with ClientConnect using Outlook 2007 on Windows XP can result in Outlook hanging. The **ClientConnect Tools** directory of the EXO Business CD contains a fix for this issue. See the accompanying documentation for more details.

Known Issues

- Peer-to-peer data sharing is not supported in ClientConnect when it is integrated with EXO Business.
- Data synchronisation will not occur if the EXO Business system is offline.
- Data synchronisation uses the timestamp on records in ClientConnect and EXO Business to determine which is newer, with the newer record overwriting the older. While ClientConnect always uses the server time, EXO Business uses the time on the local PC—this means that synchronisation can fail where clients are in different time zones from the server.
- If the name of the server PC is changed, ensure that the internal instance name for SQL Server is similarly updated; otherwise ClientConnect will not be able to contact EXO Business.